Webility’s focus is on bridging the gap:
- Preventing needless absence
- Improving medical outcomes
- Improving service to workers
- Reducing lost work days/100 FTEs
- Reducing total costs/population
- Creating a shared vision & language
- Fostering teamwork, cooperation
- Increasing information flow
- Less negativity, more satisfaction

**Services**

**Consulting & Educational Services**
- See right-hand panel

**Services to Individuals**
- Early Injury Assistance
- Early Satisfaction Surveys
- Maze-Masters

**On-line Education**

**“Talking About Ability to Work”**
3 versions of this brief course teach basic concepts of why and specifically how to prevent needless work disability, each from the perspective of a different audience:
- For Physicians and Other Health Care Providers – “Disability Prevention for Treating Clinicians”
- For Claims and Case Managers – “Basic Disability Management”
- For Employers – “Supervisor’s Guide to Managing Ill and Injured Employees in the Workplace”

**“MDG 101: How to Use MDGuidelines and Disability Durations”**
Offered in conjunction with Reed Group
- For Medical Episode Managers
- For Treating Clinicians

**“California Workers’ Comp Today”**
Offered in conjunction with Coventry Workers Comp Services
- For Treating Clinicians

**Mission**

Webility serves as a catalyst for positive change in absence management, workers’ compensation & disability benefits programs & systems.

**Consulting & Training Services**
Management & Operational Consulting – Quality and outcomes improvement
New product / service development, implementation and pilot testing
Strategic clinical consulting
Support for communications and educational Initiatives
Training program management services
On-site & virtual workshops & webinars
Want to improve something?
(We’ve partnered with clients on all of these.)

- **Improve workforce availability** by instilling the new work disability prevention model in your organization. (Webility’s management consulting services)
- **Consistently get episodes off on the right track** by setting up a program to educate and address the reasonable concerns of newly injured employees; identify issues needing attention at the same time. (Early Injury Assistance)
- **Identify individual cases needing attention** and monitor program and vendor performance by surveying newly injured employees. (Early Satisfaction Surveys)
- Provide a structured educational and coaching program to **employees who have gotten lost in the healthcare & benefits system** that identifies and resolves biopsychosocial issues keeping them stuck. (Maze-Masters)
- **Educate key physicians** to whom you send patients. (Webility’s on-line courses and training program management services)
- **Teach your staff** how to assess situations and reduce duration of absence in medical episodes. (Workshops and on-line courses).
- Develop and implement a **multi-disciplinary high risk claim review** and management process. (Clinical consulting).
- Implement a process to **upgrade the value of IMEs** in order to maximize their impact on claim outcomes. (Management consulting).

**Our Clients**

- Self-insured employers
- Medical offices / healthcare delivery organizations
- Top 10 & regional workers’ comp carriers
- Top 10 disability insurance carriers
- HMO / PPO / MCO’s
- Case management companies
- Self-insurance funds / joint powers authorities
- Insurance brokers
- State workers’ comp funds
- State and Federal agencies
- Universities / Medical Schools

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**Jennifer Christian, MD, MPH**

Physician executive consultant

Award-winning healthcare thought leader and change agent specializing in issues at the intersection of medicine, the workplace & general management.

Board-certified occupational medicine

MD/MPH from Univ. of Washington

Special interests /expertise in:
- Support for those making paradigm shifts / big changes
- Translating across silos and traditional professional boundaries
- Subject matter leadership
- New program design/development
- Motivational speaking

**David Siktberg, MBA**

Management / systems consultant

Broadly-skilled and seasoned expert specializing in issues at the intersection of information systems, business strategy, and general management.

MBA from Harvard Business School

Special interests/expertise in:
- Medical, disability benefits & workers’ compensation claims systems & business processes
- Bridging between business and information systems realms
- Information system architecture and development.
- Data tracking, management, analysis, and interpretation